

Appendix I UN-ASP A Five Stages of E-Government

STAGE	UN-ASP A Stage Description	Specific Characteristics / Features to look for
Stage One	<i>Emerging Web Presence</i> <ul style="list-style-type: none"> • Sites serve as a public information source • Static information on the government is provided • FAQs may be found • Contact information is provided 	<input type="checkbox"/> Telephone Numbers <input type="checkbox"/> Postal Address <input type="checkbox"/> Email Address <input type="checkbox"/> Services Offered <input type="checkbox"/> Mandate, Org Structure, FAQs, Related RAs
Stage Two	<i>Enhanced Web Presence</i> <ul style="list-style-type: none"> • Access to specific information that is regularly updated • A central government homepage may act as a portal to other departmental sites • Useful documents may be downloaded or ordered online • Search features, e-mail and areas for comments are accessible 	<input type="checkbox"/> Updated in the past 1.5 months <input type="checkbox"/> Forms are available (html, word; sometimes zip, pdf) <input type="checkbox"/> Search function / Site Map <input type="checkbox"/> Message Board / Feedback Form <input type="checkbox"/> Newsletters or Publications / Purchase Information
Stage Three	<i>Interactive Web Presence</i> <ul style="list-style-type: none"> • A national government website frequently acts as a portal • Users can search specialized databases • Forms can be downloaded and/or submitted online • Secure sites and passwords begin to emerge 	<input type="checkbox"/> Downloadable Forms (pdf, zip) <input type="checkbox"/> Specialized Databases <input type="checkbox"/> On-line Forms Submission <input type="checkbox"/> Interactive Elements e.g. Chatroom / Forum / Discussion Board <input type="checkbox"/> User Log-in and Password (internal use or public)
Stage Four	<i>Transactional Web Presence</i> <ul style="list-style-type: none"> • Users will be able to conduct complete and secure transactions online • The government website will allow users to customize a portal in order to directly access services based on specific needs and priorities • Sites will be ultimately secure 	<input type="checkbox"/> Public User Log-in and password (NOT exclusive for internal use) <input type="checkbox"/> Secure ¹ <input type="checkbox"/> On-Line Payment <input type="checkbox"/> Confirmation of request (e-mail confirmation / acknowledgement receipt) <input type="checkbox"/> Display of Security and Privacy Policy
Stage Five	<i>Fully Integrated Web Presence</i> <ul style="list-style-type: none"> • Country provides all services and links through a single central portal • No defined demarcation between various agencies and departments • All transactional services offered by government will be available online 	<input type="checkbox"/> All Department Information and Services may be accessed through the Department Portal <input type="checkbox"/> Cohesive interface covering all attached agencies, concerned agencies and all services <input type="checkbox"/> Frontline Services are fully-transactional online <input type="checkbox"/> User may Customize his Department Portal page <input type="checkbox"/> Search Engine Encompasses attached websites

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¹ Secure = padlock or solid key security icon appears at the bottom of browser; URL starts with https instead of http
 Reference: Secure Sockets Layer <http://www.webopedia.com/TERM/S/SSL.html>

APPENDIX II
LIST OF GOVERNMENT WEBSITES VISITED
(As of April 2, 2002)

Executive Branch – Lead Agencies		
Office Name	URL	Stage
Office of the President	www.op.gov.ph	2
Office of the Vice President	www.ovp.gov.ph	NA
Office of the Press Secretary	www.news.ops.gov.ph	1
Department of Agrarian Reform	www.dar.gov.ph	NA
Department of Agriculture	www.da.gov.ph	2
Department of Budget and Management	www.dbm.gov.ph	3
Department of Education	www.deped.gov.ph	2
Department of Energy	www.doe.gov.ph	3
Department of Environment and Natural Resources	www.denr.gov.ph	2
Department of Finance	www.dof.gov.ph	2
Department of Foreign Affairs	www.dfa.gov.ph	2
Department of Health	www.doh.gov.ph	3
Department of Interior and Local Government	www.dilg.gov.ph	2
Department of Justice	www.asti.dost.gov.ph/doj	1
Department of Labor and Employment	www.dole.gov.ph	3
Department of National Defense	www.dnd.gov.ph	NA
Department of Public Works and Highways	www.dpwh.gov.ph	1
Department of Science and Technology	www.dost.gov.ph	3
Department of Social Welfare and Development	www.dswd.gov.ph	2
Department of Tourism	www.tourism.gov.ph	2
Department of Trade and Industry	www.dti.gov.ph	3
Department of Transportation and Communication	www.oksnaoks.dotc.gov.ph	2
National Economic and Development Authority	www.neda.gov.ph	3

Executive Branch – Attached Agencies		
Office Name	URL	Stage
Office of the President		
Commission on Higher Education	www.info.com.ph/~chedco/	2
Information Technology and E-Commerce Council	www.i-philippines.ph	3
Metro Manila Development Authority	www.mmda.gov.ph	2
National Commission on Culture and Arts	www.ncca.gov.ph	3
National Commission on the Role of Filipino Women	www.ncrfw.gov.ph	2
National Security Council	www.nsc.gov.ph	NA
National Youth Commission	www.nyc.gov.ph	NA
Presidential Commission on Educational Reform	www.pcer_ph.tripod.com/index.htm	2
Office of the Press Secretary		
Philippine Information Agency	www.pia.ops.gov.ph	2
Philippine News Agency	www.pna.ops.gov.ph	1
Radio Television Malacañang	www.rtv.malacanang.gov.ph	1
Department of Agrarian Reform		
Land Registration Authority	www.lra.gov.ph	NA

Office Name	URL	Stage
Department of Agriculture		
Agricultural Training Institute	www.da.gov.ph/agencies/bureaus/ati/ati4.htm	1
Bureau of Agricultural Research	www.bar.gov.ph	3
Bureau of Agricultural Statistics	www.bas.gov.ph	2
Bureau of Animal Industry	www.da.gov.ph/agencies/bureaus/bai/bai.htm	1
Bureau of Fisheries and Aquatic Resources	www.da.gov.ph/agencies/bureaus/bfar/bfar.htm	1
Bureau of Plant Industry	www.da.gov.ph/agencies/bureaus/bpi/bpi.htm	1
Bureau of Postharvest Research and Extension	www.bphre.com	1
Bureau of Soils & Water Management	www.bswm.gov.ph	2
Fertilizer and Pesticide Authority	www.fadinap.org/philippines	1
Philippine Rice Research Institute	www.philrice.gov.ph	2
Department of Budget and Management		
Procurement Service	www.procurementservice.org	3
Department of Education		
Bureau of Nonformal Education	www.fapenet.org/bnfe	1
Dept. of Environment & Natural Resources		
Environmental Management Bureau	www.psdn.org.ph/emb	2
Mines and Geosciences Bureau	www.mines-denr.ph	2
National Mapping and Resource Information Authority	www.psdn.org.ph/namria	3
Protected Areas and Wildlife Bureau	www.psdn.org.ph/pawb	2
Department of Finance		
Bureau of Customs	www.customs.gov.ph/boc	2
Bureau of Internal Review	www.bir.gov.ph	3
Securities and Exchange Commission	www.sec.gov.ph	2
Department of Health		
Bureau of Food and Drugs	www.doh.gov.ph/BFAD/index.htm	2
Department of Justice		
Bureau of Immigration	www.immigration.gov.ph	2
National Bureau of Investigation	www.nbi.gov.ph	NA
Office of the Solicitor General	www.usdoj.gov.ph/osg/	NA
Department of Labor and Employment		
Bureau of Labor and Employment Statistics	www.manila-online.net/bles	2
Bureau of Labor Relations	www.info.com.ph/~phblrnet	2
Bureau of Local Employment	www.ble.dole.gov.ph	1
Bureau of Rural Workers	www.info.com.ph/~brwrpid	1
Information and Publication Service	www.info.com.ph/~doleips/	1
National Conciliation and Mediation Board	www.ncmb.dole.gov.ph/	2
National Wages And Productivity Commission	www.nwpc.dole.gov.ph	2
Occupational Safety and Health Center	www.oshc.dole.gov.ph/	2
Overseas Workers Welfare Administration	www.mydestiny.net/~owwa	2
Philippine Overseas Employment Administration	www.poea.org.ph	2
Technical Education and Skills Dev't Authority	www.tesda.org	2

Office Name	URL	Stage
Department of National Defense		
Armed Forces of the Philippines	www.armedforces.mil.ph	1
Philippine Air Force	www.paf.mil.ph	2
Philippine Army	www.army.mil.ph	1
Philippine Navy	www.navy.mil.ph	1
Department of Science and Technology		
Advanced Science and Technology Institute	www.asti.dost.gov.ph	2
Food and Nutrition Research Institute	www.fnri.dost.gov.ph	NA
Forest Products R&D Institute	www.uplb.edu.ph/fprdi	NA
Industrial Technology Development Institute	www.dost.gov.ph/DOST/ITDI/itdi.html	NA
Metals Industry Research and Development Center	www.mirdc.dost.gov.ph	NA
National Computer Center	www.ncc.gov.ph	2
PAGASA	www.pagasa.dost.gov.ph	2
Phil Council for Advanced S&T R&D	www.pcastrd.dost.gov.ph	NA
Phil Council for Agri, Forestry & Natural Resources R&D	www.pcarrd.dost.gov.ph	2
Phil Council for Aquatic and Marine R&D	www.laguna.net/pcamrd	2
Philippine Council for Health R&D	www.pchrd.dost.gov.ph	3
Philippine Council for Industry and Energy R&D	www.pciard.asti.gov.ph	2
Philippine Institute of Volcanology and Seismology	www.phivolcs.dost.gov.ph	1
Philippine Nuclear Research Institute	www.asti.dost.gov.ph/pnri/	1
Philippine Textile Research Institute	textile.ptri.dost.gov.ph	NA
Science And Technology Information Institute	www.stii.asti.gov.ph	NA
Science Education Institute	www.sei.asti.gov.ph	2
Technology Application and Promotion Institute	www.tapi.dost.gov.ph	NA
Department of Social Welfare & Development		
National Council for the Welfare of Disabled Persons	www.ncwdp.gov.ph	3
Department of Tourism		
Philippine Convention and Visitors Corporation	www.dotpcvc.gov.ph	2
Philippine Tourism Authority	www.philtourism.com	1
Department of Trade and Industry		
Board of Investments	www.boi.gov.ph	2
Bureau of Domestic Trade and Promotion	www.dti.gov.ph/bdtp/	2
Bureau of Export Trade Promotion	www.dti.gov.ph/betp/	3
Bureau of Import Services	www.dti.gov.ph/bis/	1
Bureau of International Trade Relations	www.dti.gov.ph/bitr/	1
Bureau of Product Standards	www.dti.gov.ph/bps/	1
Bureau of Small and Medium Business Dev't	www.dti.gov.ph/bsmbd/	1
Bureau of Trade Regulations & Consumer Protection	www.dti.gov.ph/btrcp/	3
Intellectual Property Office	www.ipophil.gov.ph	2
Philippine Economic Zone Authority	www.peza.gov.ph	1

Office Name	URL	Stage
Dept. of Transportation & Communications		
Air Transportation Office	www.dotcmain.gov.ph/html/web/ato.htm	1
Civil Aeronautics Board	www.dotcmain.gov.ph/html/web/cab.htm	1
Land Transportation Franchising & Regulatory Board	www.dotcmain.gov.ph/html/web/ltfrb.htm	NA
Land Transportation Office	www.dotcmain.gov.ph/html/web/lto.htm	NA
MARINA	www.marina.gov.ph	3
National Telecommunications Commission	www.ntc.gov.ph	2
Philippine National Railways	www.dotcmain.gov.ph/html/web/pnr.htm	1
National Economic & Development Authority		
Commission on Population	www.cvis.net.ph/popcom	1
National Statistical Coordination Board	www.nscb.gov.ph	3
National Statistics Office	www.census.gov.ph	3
Philippine Institute for Development Studies	www.pids.gov.ph	3
Statistical Research and Training Center	www.srtc.gov.ph	2
Tariff Commission	www.tarcm.gov.ph	3

Government Owned and Controlled Corporations		
Bases Conversion Development Authority	www.bcda.gov.ph	2
Employees' Compensation Commission	www.ecc.org.ph	2
Government Service Insurance System	www.gsis.gov.ph	3
Light Rail Transit Authority	www.dotcmain.gov.ph/html/web/lrta.htm	NA
Local Water Utilities Administration	www.lwua.gov.ph	1
Metro Rail Transit Corporation	www.dotcmain.gov.ph/html/web/mrtc.htm	NA
National Food Authority	www.nfa.gov.ph	2
National Labor Relations Commission	www.nlrc.dole.gov.ph/	1
National Power Corporation	www.info.com.ph/~npc/	1
Philippine Health Insurance Corporation	www.philhealth.gov.ph	2
Philippine Ports Authority	www.ppa.gov.ph	2
Public Estates Authority	www.pea.gov.ph	2
Social Security System	www.sss.gov.ph	2
Subic Bay Metropolitan Authority	www.sbma.com	2
Technology and Livelihood Resource Center	www.tlrc.gov.ph	2

Legislature		
Senate	www.senate.gov.ph	2
House of Representatives	www.congress.gov.ph	3

Judiciary		
Supreme Court	www.supremecourt.gov.ph	2

Constitutional Offices		
Bangko Sentral ng Pilipinas	www.bsp.gov.ph	3
Career Executive Service Board	www.cesboard.gov.ph	3
Civil Service Commission	www.csc.gov.ph	2
Commission on Audit	www.coa.gov.ph	3
Commission on Elections	www.comelec.gov.ph	1